

# US Shipping Instructions - to ASHEVILLE

**Important: Retain the shaded, left-hand side of the Billable Stamp.**

**This is your customer receipt for tracking purposes.**

- 1 Write** the date, your name, address, and telephone number in the “**From**” section on **the right-hand side** of the FedEx® Billable Stamp (shipping label). **DO NOT** make any other changes to the stamp or sign the “**Release Signature**” area.
- 2 Peel** off the adhesive backing on the FedEx Billable Stamp.
- 3 Adhere** FedEx Billable Stamp onto the FedEx Express Clinical Lab Pak mailer. **Please Note:** If your kit contains a FedEx Billable Stamp that is **purple** on the left side, your sample requires an overnight shipment. Please ship your specimen **Monday - Friday only**. If your kit contains a FedEx Billable Stamp that is **gray** on the left side, your sample can ship over the weekend.
- 4 Place** the specimen collection kit box into the FedEx Clinical Lab Pak mailer and seal.
- 5** If possible, **drop-off** the package at the closest FedEx Drop-Off Center. If no Center is available to you, please contact 800.463.3339 to schedule a pickup.

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## Please Note

### Holiday shipping:

- Purple** billable stamps: **Do not ship 1 business day** before a national holiday.
- Gray** billable stamps: **Do not ship 2 business days** before a national holiday.
- Ship to:

**Genova Diagnostics**  
**63 Zillicoa Street**  
**Asheville, NC 28801**

All tests must be ordered by healthcare professionals only.

Please contact your healthcare professional for lab results.

GENOVA  
DIAGNOSTICS  
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Call 800.522.4762 or visit our website at [www.gdx.net](http://www.gdx.net)