Step 3: Returning The Sample To The Laboratory

Samples must be returned to Genova Diagnostics by overnight delivery to arrive next day.

For UK mainland patients only: Genova Diagnostics recommends using the enclosed courier collection service, or alternative e.g.: Royal Mail, Special Delivery. The mailing envelope is not pre-paid.

For patients outside of the UK: please arrange an international courier such as FedEx, DHL, UPS.

Please note: the laboratory is closed at weekends. Samples should not be in transit over the weekend; please arrange for the samples to be sent overnight and to arrive no later than Friday.

- Plan to return the samples Monday – Thursday by overnight delivery only.
- If sample is completed on a Friday - Sunday, please keep it frozen until Monday and return it on Monday for Tuesday.
- Make sure the collection tube is tightly closed and identified with completed label. Failure to complete the label correctly will result in the sample being rejected.
- Put the tube in the biohazard bag with absorbent paper and seal it securely.
- Place the biohazard bag in the silver pouch with the frozen freezer brick.
- Place the sealed silver pouch inside the mailing envelope with your completed and signed requisition form.
- Seal the envelope.
- Once posting/couriering of samples has been arranged, keep any tracking numbers issued by the courier / Royal Mail for future reference.

Check Your Kit

A - 1 Collection tube
B - 1 Label
C - 1 Biohazard bag with absorbent paper
D - 1 Gel freezer brick
E - 1 Silver pouch
F - 1 Requisition (to be completed and signed)
G - 1 Mailing envelope

- If any of the items are missing or expired, call the laboratory on 020 8336 7750.
- The appearance of the above kit components are for illustration use only and actual contents may vary slightly from that shown.
Step 1:

Important things to know and consider

- The following supplement may influence the results of this test: saccharomyces boulardii, anti-yeast/fungal prescriptions, or botanicals. It is advisable to wait for 1 month after taking this supplement prior to doing this test.
- If you have discontinued consumption of gluten from your diet, please discuss with your practitioner prior to taking this test.

Schedule and prepare for your saliva collection

- Before starting the test: Place the gel freezer brick in the freezer. It must be frozen for a minimum of 4 hours before returning the samples.
- One hour prior to collection do not eat, brush or floss your teeth, use mouthwash, chew gum or use any tobacco products. You may drink ONLY water during this time.
- Sample must be frozen for at least 2 hours prior to returning. Please note: samples completed on Friday - Sunday should be stored frozen until Monday for returning to the laboratory by overnight delivery.

Complete the requisition form with all patient and payment information. Be sure it is signed by the patient/responsible party in the box labelled “Final Sample Date / Time.”

- If you make a mistake or need to restart collecting the sample, please rinse the tube with water only, and allow it to dry naturally.

Saliva Collection Schedule:

Collect a total of one saliva sample, on any day, in the morning.

Step 2:

Collecting your saliva specimen

Not following these instructions may affect your test results.

1. Write your full name (first and last), date of birth, time and date of collection on the label using a ballpoint pen or pencil only. Attach the label to the collection tube.

2. When ready to collect the saliva, rinse your mouth with drinking water. Spit out and discard the water completely, and do not cough or clear your throat into the collection tube.

3. Fill the collection tube until liquid saliva level reaches the 2-ml mark. To reduce a foamy saliva collection, tap the tube on a hard surface. Insufficient saliva samples cannot be processed.

4. Replace the cap tightly to avoid leakage. Place the filled tube in the biohazard bag with absorbent paper and freeze immediately. Sample must be frozen for a minimum of 2 hours prior to returning. Keep sample frozen until ready to return to the laboratory.

Consult your healthcare provider if you have any questions at any time during this test.